

MILEAGE REIMBURSEMENT PROGRAM

Can a family member or friend drive you to your doctor? We have a program to pay your family member or friend for the car mileage. **To make sure the driver is paid; your doctor must sign a form showing you went to your appointment.**

Here's how it works:

1. When you call to schedule your trip you will get a trip number. **As soon as you get the trip number, write it on the form! Write the date of the trip on the form too!** If you forget to write the trip number and date on the form, it will keep you from getting paid. So, be sure to add it to your form before you forget!
2. The whole form must be filled out **except** for the space for Physician/Clinician Signature.
3. Take the form with you to your appointment and have your doctor sign it.
4. You can use the form for more than 1 trip. You can use it for 7 trips.
5. **There can only be one driver on the form.** A new form has to be filled out for each person driving you to see your doctor.
6. When the form is filled out, mail it to:
ModivCare Claims Department
798 Park Avenue NW
Norton, VA 24273

Or Fax to: 1-800-486-7642
7. When we receive your form, we will mail your payment within 15 days.
8. If you have any questions please call 1-866-907-5186.

This information is available for free in other languages. Please contact our customer service number at 1-866-306-9358, TDD 1-866-288-3133 Monday through Friday, 8 a.m. to 8 p.m. Community Care Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.



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Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con nuestro número de servicio al cliente al 1-866-306-9358, TDD 1-866-288-3133 de lunes a viernes, de 8 a.m. a 8 p.m. Community Care Plan cumple con las leyes de derechos civiles federales aplicables y no discrimina basándose en la raza, color, origen nacional, edad, discapacidad, o sexo.

