



modivcare

MASS TRANSIT RIDER FORM

Required for clients medically unable to ride public

545 N. Pleasantburg Dr Suite 202
Greenville, SC 29607
Fax # 1-877-601-0530

MODVICARE IS CONTRACTED WITH SCDHHS TO PROVIDE TRANSPORTATION ACCESS FOR MEDICAID ELIGIBLE MEMBERS. AS PART OF OUR POLICY AND PROCEDURE, MEMBERS WHO HAVE A PICK-UP AND DROP-OFF DESTINATION 1/4 OF A MILE OR LESS FROM A PUBLIC BUS STOP ARE PROVIDED BUS TICKETS FOR THEIR MEDICAL APPOINTMENTS. IF THE MEMBER LISTED BELOW IS ABLE TO MEDICALLY RIDE PUBLIC TRANSPORT, PLEASE CHECK YES AND RETURN TO THE FAX NUMBER ABOVE.

IF HE/SHE IS NOT MEDICALLY ABLE TO RIDE, PLEASE COMPLETE THE FORM BELOW.

PATIENT NAME/DOB: _____ MEDICALLY ABLE TO RIDE PUBLIC TRANSPORT: ____ Yes

1. PATIENT INFORMATION		2. MEDICAL PROVIDER INFORMATION
DOB:	MEDICAID ID #:	MEDICAL PROVIDER'S NAME COMPLETING FORM:
PATIENT NAME (LAST, FIRST, MI):		
STREET ADDRESS:		MEDICAL PROVIDER'S PHONE NUMBER:
CITY, STATE, ZIP CODE:		
PHONE NUMBER:		

MEDICAL NECESSITY CRITERIA

3. Patient has physical condition prohibiting use of the public bus system:

___ Yes ___ No Additional Information:

4a. Patient has cognitive difficulties prohibiting use of the public bus system:

___ Yes ___ No Additional Information:

during transportation, are they able to utilize the public bus system?

4b. If the patient has an escort/attendant Additional Information:

5. Physician Comments:

ESTIMATED DURATION OF THIS NECESSITY. CHECK ONE 30 Days 90 Days 180 Days 365 Days

6. FALSIFYING INFORMATION ON THIS DOCUMENT MAY CONSTITUTE FRAUD AND IS REPORTABLE TO SC DHHS WHICH MAY AFFECT THE MEMBER'S TRANSPORTATION BENEFITS. IF YOU HAVE ANY QUESTIONS PLEASE CONTACT LOGISTICARE AT 866-910-7684.

To the best of my knowledge the above information is true, accurate and complete and the required services are medically necessary to the health of the patient.

Name: _____ Signature: _____

Date: _____ Title: _____

This form should be completed by the attending physician or his staff to confirm medical necessity of rider not being able to use public transportation. Only a licensed medical professional able to certify medical necessity may sign the above form in block 6. **FAX BACK TO LOGISTICARE: 877-601-0530**

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Notice of Non-Discrimination

The South Carolina Department of Health and Human Services (SCDHHS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SCDHHS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

SCDHHS provides free aids and services to people with disabilities, such as qualified sign language interpreters and written information in other formats (large print, braille, audio, accessible electronic formats, other formats). We provide free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, contact Janet Bell, ADA and Civil Rights Official, by mail at: PO Box 8206, Columbia, SC 29202-8206; by phone at: 1-888-808-4238 (TTY: 1-888-842-3620); or by email at: civilrights@scdhhs.gov.

If you believe that SCDHHS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Civil Rights Official using the contact information provided above. You can file a grievance in person or by mail or email. If you need help filing a grievance, we are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201 or by phone at: 800-368- 1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Language Services

If your primary language is not English, language assistance services are available to you, free of charge. Call: 1-888-5490820 (TTY: 1-888-842-3620).

si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-549-0820 (TTY: 1888-842-3620).

0820-549-888 مقرب لصتا. ناجمل اب كل رفاوتت تيوغلا (مكبلوا مصلا فتاهمقر: 888-842-3620).

قدع اسمل تامدخ

نإف ءغلا كاذ ثدحتت تنك

إذا

Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-888-549- 0820 (TTY: 1-888-842-3620).

Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-549-0820 (телетайп: 1-888-842-3620).

Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-549-0820 (TTY: 1-888-842-3620).

Se você fala português do Brasil, os serviços de assistência em sua lingua estão disponíveis para você de forma gratuita. Chame 1-888-549-0820 (TTY : 1-888-842-3620)

*A-1AM 繁體中文,您 7 以 It 費 < 得 a u *JR 務。 請致 1-888-549-0820 (TTY: 1-888-842-3620)

Falam tawng thiam tu na si le tawng let nak asi mi 1-888-549-0820 (TTY: 1-888-842-3620) ah tang ka pek tul lo in na ko thei.

धयद आप हद बोलते ह तो आपके □_cलए मु त म भाषा सहायता से वाएं उपल ध ह। 1-888-549-0820 (TTY: 1-888-842-3620) पर कॉल कर।

한국 oi 를 사용하 11 는 경우, ttoi xl.spai 서비스를 무료로 이용하실 수 있습니다. 1-888-549- 0820 (TTY: 1-888-842-3620)VLI 으로 ,xj11-8H 주,A=I112.

Haka tawng thiam tu na si le tawng let asi mi 1-888-549-0820 (TTY: 1-888-842-3620) ah tang ka pek tul lo in ko thei.

Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 888-549-0820 (ATS: 888-842-3620).

နမ့်ကတိ ကညိ ကျိအယိ, နမန့် ကျိအတိမစာလော တလင်ဘူင်လင်စု နီတမံဘင်သုန့်လီ. ကိ:

1-888-549-0820 (TTY:1-888-842-

3620)

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም አርዳታ ድርጅቶች:

በነጻ ሊያገዝዎት ተዘጋጅተዋል: ወደ ሚከተለው ቁጥር ይደውሉ 1-888-549-0820

(መስማት ለተሳናቸው: 1-888-842-3620) .

အကယ်၍ သင်သည် မြန်မာစကားကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့် ငွ်အတွက်စီစဉ်ဆောင်ရွက်ပေးပါမည်။

ဖုန်းနံပါတ် 888-549-0820 (TTY: 888-842-3620) သို့ ခေါ်ဆိုပါ။